Welcome!

This is your new and improved Salem Health account statement. We hope that this new look will make it easier for your to understand your bill. If you have questions that aren't covered below, feel free to call Salem Health Patient Financial Services at 503-814-BILL (2455). We are happy to answer any question you may have.

- Account information and statement date.
- Information box. Any special notes about your payment will be in this section.
- Account summary. "Total charges" refers to the original total bill. "Total payments and adjustments" shows how much you or your insurance has paid so far. "Total balance" is how much you still owe. "Amount due" is your minimum payment due for this statement. You can pay that amount or more; there is no penalty for paying your bill off early.
- Financial assistance information.
- Ways to pay. Paying Salem Health bills is more convenient than ever before! Use any of the methods listed.
- Payment plan details. If you have set up a payment plan for your Salem Health bills, check this section to see which bills are in the plan and which aren't. If you would like to add a new bill to an existing payment plan, contact information is provided.



