

# Building A

Patient drop-off, parking, and pickup during campus expansion construction

Note: patients and visitors can view high-level parking instructions at [www.salemhealth.org/parking](http://www.salemhealth.org/parking).

## Drop-off and parking

Purpose of visit	Instruction
Emergency	Follow the red emergency signs to the Oak St. turnaround and check in at the security booth. Car will be valeted for free (including a no-tips-accepted policy).
Lab or imaging appointment, direct admit	Park in the main parking garage on Capitol St. and follow signs on the first floor to the building entrance. Stairs and elevators are both available during construction.  Those with mobility issues may use the Oak St./ED valet.
Surgery	If the surgery drop-off time is <b>after 7:00 a.m.</b> , valet from Building C (free). <ul style="list-style-type: none"> <li>Drive to the Building C garage on Winter St. and valet car.</li> </ul> If the surgery drop-off time is <b>before 7:00 a.m.</b> or you drive an oversized vehicle, valet from the Oak St. turnaround (free). <ul style="list-style-type: none"> <li>Drive to the security booth on Oak St and valet car.</li> </ul>
Visiting a patient	Park in the main parking garage on Capitol St. Follow signs on the first floor to enter the building. Once in the building, follow signs to the main lobby elevators.

## Patient discharge and pickup

Patient is discharged from	Instruction
Emergency	<ul style="list-style-type: none"> <li>Pick up vehicle up from the valet service in the Oak Street turnaround (either by texting the number on their ticket stub or handing the ticket to the valet). The valet is free and no tips are accepted.</li> <li>Retrieve their own car from the parking garage or other parking lots on campus.</li> </ul>
Building A inpatient units	<ul style="list-style-type: none"> <li>Pick patient up in the parking garage under Building A in the center area marked "patient discharge."               <ul style="list-style-type: none"> <li>This area can be accessed using elevators 5 and 6 (trauma elevators).</li> <li>Oversized vehicles do not fit in this garage.</li> <li>There is no non-handicap patient parking in this garage.</li> </ul> </li> <li>Inpatients discharged from Building A can also be discharged out the front of Building B.               <ul style="list-style-type: none"> <li>This is the recommended method for patients who know they will be picked up in an oversized vehicle.</li> </ul> </li> <li>If a patient was valeted (admitted through ED, from a surgery, from Building C), discharge them from the Oak St. turnaround.</li> </ul>
Surgery	<ul style="list-style-type: none"> <li>If car was valeted from Building C, retrieve car from the valet service in the Building C garage and depart from the Building C parking garage.</li> <li>If the car was valeted at the Oak St. valet, retrieve it from the Oak St. turnaround.</li> <li>If the car is in the main parking garage, driver should retrieve it and drive to the Winter St. garage under Building A.</li> </ul>

Note: Handicap accessible patient/visitor parking is available in the parking garage on Winter St. under Building A.

# Building B

Patient drop-off, parking, and pickup during campus expansion construction

**Note:** patients and visitors can view high-level parking instructions at [www.salemhealth.org/parking](http://www.salemhealth.org/parking).

## Drop-off and parking

Purpose of visit	Instruction
Clinic visit	Park in patient parking on the north side of Building B (closest to Pringle Parkway).
Visiting a patient	<p>Park in the main parking garage on Capitol St.</p> <ul style="list-style-type: none"> <li>Follow signs on the first floor to enter the building.</li> <li>Turn right inside the building and turn left in the lobby, continuing all the way to the escalators and elevator. Go to the second floor.</li> <li>The signs in the sky bridges point to Building B</li> </ul>

## Patient discharge and pickup

Patient is discharged from	Instruction
Building B inpatient units	<ul style="list-style-type: none"> <li>Pick patient up in the covered drive in the front (east) of Building B under the canopy.</li> <li><b>Note:</b> If a patient was valeted (admitted through ED, from a surgery, from Building C), discharge them from the Oak St. turnaround.</li> </ul>

**Note:** Handicap accessible patient/visitor parking is available in the parking garage on Winter St. under Building A.

# Building C

Patient drop-off, parking, and pickup during campus expansion construction

**Note:** patients and visitors can view high-level parking instructions at [www.salemhealth.org/parking](http://www.salemhealth.org/parking).

## Drop-off and parking

Purpose of visit	Instruction
Clinic appointment or pharmacy	<ul style="list-style-type: none"> <li>• Drive to the Building C garage on Winter St.</li> <li>• Your car will be valeted for free (including a no-tips policy).</li> <li>• Take the elevator up to your appointment.</li> </ul> <p>Self-parking is available in the main parking garage on Capitol St.</p>
Surgery	<p>If the surgery drop-off time is <b>after 7:00 a.m.</b>, valet from Building C.</p> <ul style="list-style-type: none"> <li>• Drive to the Building C garage on Winter St and valet car (free).</li> <li>• Take the elevator up to the second floor. You will be directed to your registration area.</li> </ul> <p>If the surgery drop-off time before <b>7:00 a.m.</b> or you drive an oversized vehicle, valet from the Oak St. turnaround.</p> <ul style="list-style-type: none"> <li>• Drive to the security booth on Oak St. and valet car (free).</li> </ul>

## Patient discharge and pickup

Patient is discharged from	Instruction
Clinic appointment	Patients will either retrieve their car from the valet service in the Building C garage or their family member will retrieve their car from the main parking garage and pick them up in the Building C parking garage.
Surgery	<ul style="list-style-type: none"> <li>• Patient or family member will retrieve their car from the valet service in the Building C garage and depart from the Building C parking garage.               <ul style="list-style-type: none"> <li>○ If the car is in the main parking garage, retrieve it and drive to the Building C garage.</li> <li>○ If the car was valeted at the Oak St. valet, retrieve it from the Oak St. turnaround.</li> </ul> </li> </ul>

**Note:** Additional handicap accessible parking for patient/visitors is available in the parking garage on Winter St. under Building A.

# Building D

Patient drop-off, parking, and pickup during campus expansion construction

Note: patients and visitors can view high-level parking instructions at [www.salemhealth.org/parking](http://www.salemhealth.org/parking).

## Drop-off and parking

Purpose of visit	Instruction
Visiting a patient, attending a CHEC class	<ul style="list-style-type: none"> <li>• Park in the parking garage and walk through the pedestrian safety passage to the building entrance.</li> <li>• Turn right inside the building and walk through the lobby to the exit.</li> <li>• Cross at the crosswalk follow signs to Building D entrance.</li> </ul>
Having a baby	<p><b>6:30 a.m. to 7:00 p.m.</b></p> <p><u>Drop-off option</u></p> <ul style="list-style-type: none"> <li>• To drop off, follow traffic signs reading “Birth Center Drop Off” to the Building D turnaround. Follow signs back to the parking garage to park.</li> </ul> <p><u>Self-park option /support person directions</u></p> <ul style="list-style-type: none"> <li>• Park in the parking garage and follow signs on the first floor to the building entrance.</li> <li>• Turn right inside the building and walk through the lobby to the exit.</li> <li>• Cross at the crosswalk and proceed to Building D. Check-in is on the 3<sup>rd</sup> floor.</li> </ul> <p><b>7:00 p.m. to 6:30 a.m.</b></p> <ul style="list-style-type: none"> <li>• Approach guard house for directions. -OR-</li> <li>• Park in the parking garage, follow signs to the building entrance and check in in the emergency department. -OR-</li> <li>• If it’s an emergency, follow emergency signs to Oak St. security booth at emergency department turnaround. Your car will be valeted at no cost.</li> </ul>

## Patient discharge and pickup

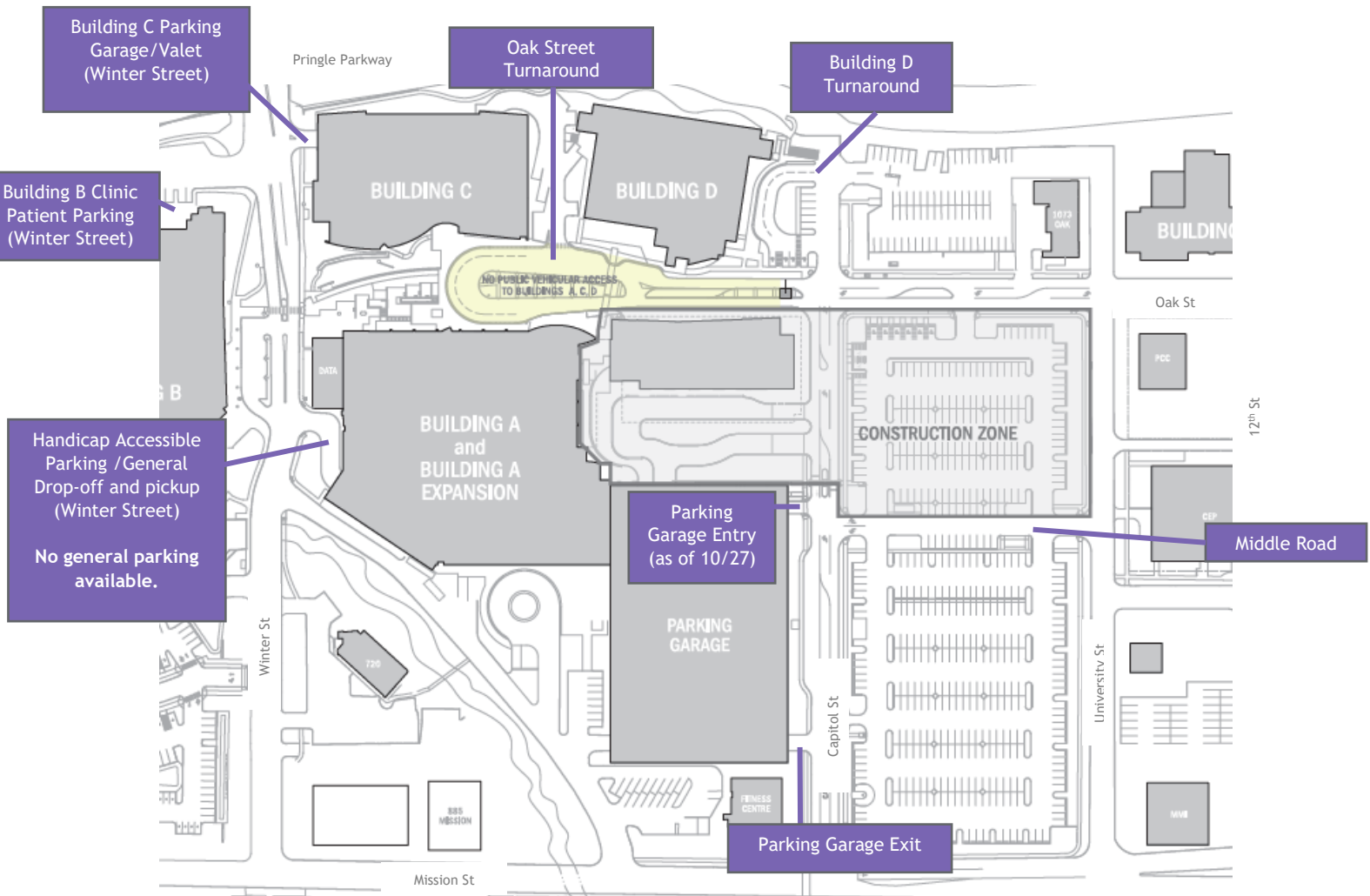
Patient is discharged from	Instruction
Family Birthing Center and Building D inpatient units	<ul style="list-style-type: none"> <li>• Pick patient up in the Building D turnaround.</li> <li>• If a patient was valeted (admitted through ED, from a surgery, from Building C), discharge them from the Oak St. turnaround.</li> </ul>

Note: Handicap accessible patient/visitor parking is available in the parking garage on Winter St. under Building A.

# Other

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Other navigation questions	
Example	Directions
Delivering flowers to a patient or employee	Check in at the security booth on Oak St. You will be directed to the dock and then walk across the street.
Food delivery service delivering to an employee	B turnaround or D turnaround are okay. Oak St. turnaround is not okay.
Organ donation pickup	Oak St. turnaround is okay.
Employee pickup (taxi, rideshare, or family member)	North side of Building B. Due to traffic backup, please do not direct rides to wait in the turnarounds.
Non-Salem Health couriers, Building C and D deliveries/suppliers, catering, food suppliers, the garbage truck, etc.	Check in at the security booth and proceed through the Oak St. turnaround to the dock.
FedEx, supply chain delivery, etc. (Things usually delivered to Building B dock)	Construction has not changed the traffic and parking patterns for these services.
Ambulances	
Building E secure transport	
Building B or D direct admit	
Building M appointment	



# Medical Transport Companies

Patient drop-off, parking, and pickup during campus expansion construction

Patient transport companies, taxi companies, and retirement communities have been sent this information and should be given these directions if they call	
Pickup/drop-off building	Directions
<b>Medical Transport</b>	<b>Picking up or dropping off in a passenger vehicle Building A (890 Oak St. SE)</b> <ul style="list-style-type: none"> <li>• If you are picking up or dropping off a patient for a scheduled visit to Building A, do so in the parking garage under Building A (accessed from Winter St.).</li> <li>• The elevators are located on the east end of the garage.</li> <li>• If you are dropping off or picking up a patient for the emergency room, drive to the guard house on Oak St. and you will be allowed through the turnaround.</li> </ul>
	<b>Picking up or dropping off in a passenger vehicle - Building C (875 Oak St., but the garage is on Winter St.)</b> <ul style="list-style-type: none"> <li>• If you are picking up or dropping off a patient for a scheduled visit to Building C, do so in the Building C parking garage (accessed from Winter St.).</li> <li>• The patient valets will direct you forward to a safe patient drop-off area.</li> </ul>
	<b>Picking up or dropping off in vehicles with 7'6" or greater clearance - Buildings A and C</b> <ul style="list-style-type: none"> <li>• If you are picking up or dropping off a patient to Buildings A or C in a vehicle with clearance greater than 7'6", enter the Oak St. turnaround after stopping at the guard house to check in.</li> <li>• A limited number of transport vehicles are allowed in the turnaround at any one time.</li> <li>• You will be directed to a cellphone staging lot to avoid congestion.</li> <li>• Transport vehicles may also pick Building A or Building B patients up at the front of Building B.</li> </ul>
We have parking attendants around campus to help. Please adhere to all signage and verbal instructions. Pickup and drop-off patterns for other buildings on the Salem Health campus are not affected by this construction.	

If a medical transport driver must park a passenger-sized vehicle to pick up a patient, park in the parking garage or talk to the guard house about your special circumstances.

Waiting and staging is not permitted in undesignated areas. Drive to the guard house on Oak St. and you will be directed to a waiting lot.