

Tip and Tricks including E-prescribe Cancellation

Instructions on revoking an RX sent as an E-prescribe script to an outpatient pharmacy. Additional tips and tricks highlighted below.

Cancel E-prescribe Script

1. Go to the Discharge Navigator or Dispo tab
2. Discontinue the medication order and re-order for correct pharmacy
3. Verify that a call is made to confirm cancellation with original pharmacy

What to do if Epic says I am unable to Eprescribe? Call 1-HELP

1. Be ready with your Employee number followed by the # sign.
2. Have the **exact message** that Epic gave you as the reason you couldn't Eprescribe ready.

Where to find **Print Script**? (If Eprescribe isn't working please call help desk @ 1-HELP) Workaround steps if needed:

1. Select looking glass icon
2. Select **Print Script**
3. Click **Accept**

The screenshot shows the Epic E-prescribe interface for PERCOCET 5-325 MG Oral Tablet. A 'Category Select' dialog box is open, displaying a list of categories. The 'Print Script' option is highlighted with a red box. A red arrow points from the 'Print Script' option in the dialog to the 'Print Script' button in the main interface. The main interface shows various fields for medication details, including dose, route, frequency, and duration. A warning message at the bottom states 'This medication will not be e-prescribed. Invalid items: Pharmacy'.

How to Change the Pharmacy

1. Select Pharmacy Link
 - a. Use the Search field to pick the correct pharmacy
 - b. You can use the **search engine filter** to adjust to different types of Pharmacy
 - c. Select correct Pharmacy
2. Select **Accept**
3. Verify correct pharmacy is there before signing

Dx Association Edit Multiple Options

After Visit

oxyCODONE (ROXICODONE) 5 MG Oral Tablet

Take 1-3 Tabs (5-15 mg total) by mouth every 3 hours as needed (for pain), Disp-10 Tab, R-0, Maximum MEDD: 60-180 mg MEDD for this order

oxyCODONE (ROXICODONE) 5 MG Oral Tablet
↑ Frequency of **8 doses/day** exceeds recommended maximum of **6 doses/day**

The patient does not have an active pain agreement on file.

SALEM HEALTH PHARMACY - SALEM, OR - 875 OAK STREET S.E.
503-561-5325

PRINT AVS 1 PEND **SIGN ORDERS (1)**

Pharmacy Search

Insurance suggested mail order pharmacy
CVS Caremark MAILSERVICE Pharmacy - Scottsdale, AZ - 9501 E Shea Blvd AT Portal to Registered Caremark Sites

Name **A**

Address

City

State ZIP

Search

Show: **B**

- All pharmacies
- Mail order
- 24-hour
- My Organization
- Retail
- Specialty
- Long-Term Care

E-Rx?	Name	Phone	Fax	Address	E-Ctrld?	Operating
★ Yes	WALGREENS DRUG STORE #04230 - KEIZER, OR - 5000 RIVER RD N AT RIVER & CHEMAWA	503-390-2642	503-390-3422	5000 RIVER RD N	Yes	Retail
☆ Yes	WALMART NEIGHBORHOOD MARKET 3146 - CORVALLIS, OR - 1840 NW 9TH ST	541-224-0039	541-224-0040	1840 NW 9th St	Yes	Retail

WALGREENS DRUG STORE #04230 - KEIZER, OR - 5000 RIVER RD N AT RIVER & CHEMAWA

P: 503-390-2642
F: 503-390-3422

Address
5000 RIVER RD N
KEIZER OR 97303-5325
Store number: 04230

Operation
Hours: M-F: 8AM-10PM; SAT: 9AM-6PM; SUN: 10AM-6PM
E-Prescribing

Send to Multiple Pharmacies **Accept** Cancel

How to send different meds to different pharmacies:

1. Select Pharmacy Hyperlink
2. Select **Send to Multiple Pharmacies**

The screenshot shows the 'Pharmacy Search' window with a list of suggested pharmacies. The 'RITE AID -100 21ST ST - NITRO, WV - 100 21ST STREET' is selected. A red box highlights the 'Send to Multiple Pharmacies' button, with a red circle '2' next to it. A red arrow points from this button to the 'RITE AID -100 21ST ST - NITRO, WV - 100 21ST STREET' hyperlink in the 'After Visit Summary Preview' window, which is highlighted with a red box and a red circle '1'.

3. Select **Add Pharmacy**
4. Checkmark the correct Medication to the correct Pharmacy and select **Accept**
5. Verify **Multiple pharmacies** appears before you Sign

The screenshot shows the 'Select Pharmacies' dialog box. It displays two pharmacies: 'RITE AID -100 21ST ST - N...' and 'SALEM HEALTH PHARMA...'. Below the pharmacy names are two medications: 'LASIX 20 MG Oral Tablet' and 'PERCOCET 5-325 MG Oral Tablet'. A red box highlights the checkboxes for these medications, with a red circle '4' next to it. The 'Add Pharmacy' button is highlighted with a red box and a red circle '3'. The 'Accept' button is highlighted with a red box. The 'Multiple pharmacies (2)' text is highlighted with a red box and a red circle '5'.

IF SENDING MEDICATIONS TO MORE THAN ONE PHARMACY THIS IS HOW THEY APPEAR ON THE AVS.

After Visit Summary

ED After Visit Summary

Resolve these issues before printing

- No ED follow-up provider for this encounter.
- Patient requires abuse question documented
- Patient requires Columbia Suicide Scale documentation
- Patient needs Pain documentation before discharge
- There are infusions which should be stopped before continuing.

ED After Visit Summary Selected to print

Read the attached information
Renal Mass (English)

**Pick up these medications at RITE AID-626
MCCLAIN ST - SILVERTON, OR - 626 MCCLAIN
ST**
amoxicillin
Address: 626 MCCLAIN ST, SILVERTON OR 97381-0000
Hours: M-F: 9AM-9PM; SAT: 9AM-7PM; SUN: 10AM-6PM
Phone: 503-873-2460

**Pick up these medications at WALGREENS DRUG
STORE 11173 - SALEM, OR - 4760 LIBERTY RD S AT
SEC OF LIBERTY & SKYLINE**
ibuprofen
Address: 4760 LIBERTY RD S, SALEM OR 97302-5037
Hours: M-F: 8AM-10PM; SAT: 9AM-6PM; SUN: 10AM-6PM
Phone: 503-428-5098

- Acute kidney injury
- Hyperkalemia

Lab Tests Completed

- BASIC METABOLIC PANEL
- CBC WITH AUTO DIFF
- COMP METABOLIC PANEL
- GLUCOSE, WHOLE BLOOD

Lab Tests in Progress

- COMP METABOLIC PANEL

Imaging Tests

- ECG 12 LEAD performed 2 times

Medications Given

- albuterol (PROVENTIL, VENTOLIN) Last given 1/21/2020 12:53 AM
- dextrose Last given 1/20/2020 10:40

Change Font Size

Language: English

Print 1 docu... Print