# Student Volunteer Form Packet Volunteer Services



#### **GUIDELINES**

Initial on each blank line to verify you have read and agree to each item. I understand that I must be at least 14 years old to volunteer. \_\_\_\_\_ I have the student volunteer information session online. \_\_\_\_\_ I have submitted my online student volunteer application. I have read the documents in this form packet and have signed each one. I understand that a parent or guardian must sign on each form with me as indicated if I am under 18. \_\_\_\_\_ I understand that I must not be failing any classes and that I will be asked about my grades as part of the student volunteer screening. I understand I must submit this completed form packet to the Volunteer Services staff on the day of my interview. I understand that interviewing for a volunteer position does not mean I am automatically accepted as a hospital volunteer. I understand that I may not be allowed to participate in the volunteer program if my application does not meet the program's minimum standards or if I am unable to pass a criminal history check. I understand that volunteers must serve for a minimum of 6 consecutive months, for a regular weekly shift of 2.5 - 3 hours on a weekday before 6pm. I understand that becoming a hospital volunteer includes training, tuberculosis (TB) screening, and online mandatory education. More information will be provided to accepted volunteer applicants about these requirements. I understand that I may be required to wear a masks and other PPE while volunteering at the hospital, and despite diligent hygiene measures and compliance with the regulations, the hospital cannot guarantee that infectious transmissions (i.e. COVID-19) will not occur. Printed Name:

This sheet must be completed and submitted as part of your student volunteer form packet.

#### FORM PACKET INSTRUCTIONS

Date: \_\_\_\_\_

- 1. Print this packet. Read all the forms included and sign off on everything you can to complete them.
- 2. The final two forms are reference check forms. These must be completed by someone who is not a relative; ideally, a supervisor, manager, mentor, instructor, coach or someone similar can complete this for you. A different person must complete each form for a total of two references.
- 3. Contact us in Volunteer Services if you have any questions. Our number is 503-814-1792.
- 4. This form packet must be completed before you come in for your scheduled volunteer interview.

# Personal Appearance Standards Volunteer Services

The personal appearance of participants of Volunteer Services & Career Exploration programs at Salem Health is important to the impression that our patients, their families, visitors and other customers have about each of us and of Salem Health. Our program participants will dress with taste and discretion to convey a clean, well-groomed, professional appearance.

Dress Element	Expectations
ID Badge	Worn at all times.     Easily readable.     Worn above the waist.
Hair & Personal Hygeine	<ul> <li>•Volunteers must maintain clean personal hygiene. Considerations should be used in the application of personal care products to be unscented or fragrance-free whenever possible. Perfumes, colognes, after shaves, and other heavily scented/fragranced personal care products are not permitted.</li> <li>•Grooming is essential for the overall professional appearance of all workforce members. In a healthcare environment, including all clinical and non-clinical areas, it is important for workforce members to be clean and well groomed.</li> <li>•Hair must be clean, neatly trimmed, and contained in such a manner that it does not come in contact with patients. Hairstyles, hair color, and cosmetics should project a professional image.</li> </ul>
Jewelry	•Jewelry should be small and simple.
Fingernails	<ul> <li>Clean, trimmed to a length that will not interfere with participation.</li> <li>Nail polish un-chipped and freshly applied.</li> <li>Adornments limited.</li> </ul>
Fragrance	All personal care products must be unscented or fragrance-free.
Tattoos	•Any visible tattoo that includes the following is unacceptable: gang-related images or language; prison/crime/drug-related tattoos; offensive/profane language; images depicting any type of nudity or sexual images; images showing any type of intolerance, racism, hate, or bigotry; tattoos with "dark" images related to death or pain (e.g., skulls or demons); or anything that, in the judgment of management, is considered to be offensive to others.
Clothing	<ul> <li>Clothing and attire must be clean, neat, and in good condition. Tops should not be overly tight, revealing, or contain any large logos. Bottoms (slacks, jeans, leggings, etc.) must be past the level of your knee, free of rips/holes or obvious stains, and opaque. Scrubs, sweatpants/shirts, shorts, and pajamas are not permitted.</li> <li>Uniforms will be maintained neatly and cleanly. Volunteers will wear the uniform appropriate for their role at all times: a black vest for adult volunteers, a yellow vest for Pet Therapy volunteers, and a red polo shirt for students.</li> </ul>
Face Mask	•A hospital-issued face mask must be worn securely over the mouth and nose at all times while on campus.
Shoes	Shoes must be closed-toe.

By signing below, I agree to follow the above dress code and understand that arriving for scheduled program events wearing clothes that do not meet the dress code may result in my being sent home. If I have any questions or clarifications about the dress code, I will discuss them with the Volunteer Services staff so I can fulfill my commitment to following these dress code standards.

## Salem Health Non-Employee Confidentiality Statement Volunteer Services

### EMPLOYEE, AGENCY, VOLUNTEER OR OTHER NON-EMPLOYEE PERSONNEL CONFIDENTIALITY STATEMENT

Confidentiality means protecting a patient's privacy and sharing hospital business only with those who have a need to know. The "need to know" is defined as the need to have information to perform one's job. Confidential patient information includes, but is not limited to, a patient's presence, medical, financial, quality assurance/ quality improvement/performance improvement, and risk management data. I agree to maintain absolute confidentiality of all Salem Health information, unless disclosure is required for legal compliance. This expectation pertains to patient, physician and employee information, as well as my own personal medical records and those of my family members, (including children, parents, spouses, siblings), and other non-workforce or business arrangement information.

I understand that this means that I will not discuss confidential patient information with others or access information, including on-line, unless it is required in the performance of my job duties or for legal compliance, is the minimum necessary, and is as identified in the level indicator that is associated with my job.

I further agree that if I require computer access, the user ID and password that are issued to me are my means of accessing the computer system. It is to be used solely in connection with the performance of my authorized job functions. I will take all necessary steps to prevent anyone from gaining knowledge of my login ID and password, and I will not use anyone else's login ID and password. The use of these unique codes by anyone other than the person to whom they have been assigned is prohibited, and will be reported to my supervisor if detected. I will sign off each time I leave the terminal, to ensure the security of my password and the information. I agree that when it is necessary, as part of my job duties or work assignment, for me to discuss patient information with other employees, I will be certain the conversation is in a private area. I understand that I may not access my personal lab results, physician-dictated reports, x-ray reports; in short, anything in my personal medical record is considered Protected Health Information (PHI). If I desire access to my medical record, I will sign an authorization form available in the HIM department and get such records from them. I further under-stand that I may not access my family members', (including children, parents, spouses, siblings), medical records, and that these are also considered PHI.

I agree to not use my Salem Health email for matters not associated with Salem Health or in any matters representing my personal, political, social, spiritual or moral views.

Any breach of confidentiality is grounds for immediate withdrawal of onsite privileges, termination of my service and/or indemnification afforded me by Salem Health, or corrective action, up to and including termination of my employment/services.

I attest that I am not on the Office of Inspector General (OIG) Excluded Individuals/Entities (LEIE) list. Should I ever appear on the OIG exclusion list, I will immediately notify my direct supervisor and the Corporate Integrity Department.

I have read the above confidentiality statement of policy. I understand it, and I agree to comply. Type of Affiliation (Non-Hospital Employee Only)

Printed Name of Student:	
Signature of Student:	Date:
Signature of Parent/Guardian:(if student is under 18 years old)	

# Consent Form Volunteer Services

Phone Number

### \*If you are 18 or older, please sign & date this form, writing "self" on the relationship line\* My son/daughter, , has my permission to participate in Salem Health's Career Exploration and Volunteer Services Programs. As the parent/guardian of the above-named student, I will read the literature that is provided to my child so that I know what will be expected of him/her. If the above-named participant is over 18, he or she may complete this form for him/herself, in lieu of a parent or guardian. I understand my child may be required to have a Tuberculin skin test prior to beginning his or her hospital experience and I give my permission for my child to have this test performed by Salem Health's Occupational Medicine Department. I understand that my child may be required to wear a masks and other PPE while volunteering at the hospital, and despite diligent hygiene measures and compliance with the regulations, the hospital cannot guarantee that infectious transmissions (i.e. COVID-19) will not occur. Participation in these programs will include observing patients and healthcare professionals in a hospital setting and observing medical, laboratory, and/or business procedures. I do hereby release Salem Health and its staff and sponsors from any responsibilities of injury or accident as a result of the Career Exploration and Volunteer Services Programs. Any medical expenses incurred as a result of injury or accident will be my responsibility. I understand that, in case of a medical emergency, every attempt will be made to contact the emergency contact person for the above-named participant. However, this document is my consent as parent, guardian, or participant for emergency treatment and/or procedures necessary for my son/daughter/myself by the professional staff at Salem Health. I also understand that it is my responsibility to find or provide transportation for my child to and from his or her assignment if my child is unable to drive him or herself. I understand that my child is expected to notify the appropriate person, in advance, if they are unable to report at the prearranged time and that any absences or failure to comply with program standards may disqualify them from participating in Career Exploration and Volunteer Services programs with Salem Health in the future. Printed Name of Parent/Guardian (if participant is under 18) or Self Relationship\* Signature of Parent/Guardian (if participant is under 18) or Self Date\* Street Address of Parent/Guardian Daytime Phone # ☐ Home □ Work □ Work City, State, Zip Code Evening Phone # □ Home Emergency Contact: (only complete to list someone other than parent/guardian as emergency contact) Name of Emergency Contact (If other than contact above) Relationship

# Volunteer Agreement/Photo Consent Volunteer Services

Signature of Parent/Guardian (if student is under 18)

#### **Volunteer Agreement**

I certify that the information contained in this application is true, correct, and complete to the best of my knowledge. I understand that continuation of any subsequent volunteer placement depends upon true and accurate representation of the facts stated or implied herein. In addition, I hereby authorize Salem Health to make inquiries regarding my education, work experience and references, unless otherwise stated. I hereby release all parties and persons associated with any such inquiries from all claims, liabilities, and damages for whatever reason in connection with information they give.

I acknowledge and agree that I am not obligated if called upon to perform the volunteer services herein applied for, and that Salem Health is not obligated to assign or actively seek to assign me to a placement.

I understand that failure to adhere to the attendance policy may result in dismissal from the program.

I understand this application is not a contract of employment. If I am accepted as a volunteer, I agree to abide by and conform to all policies and procedures of Salem Health and Volunteer Services.

I understand that my services are donated to the hospital without contemplation of compensation or future employment, and are given with humanitarian reasons. I also understand that becoming a volunteer does not ensure that I will become a paid hospital employee in the future.

Applicant's Signature	Date
Applicant's Name – Printed	
Parent/Guardian's Signature – If Applicant is UNDER 18 Years Old	Date
Student Consent to Photograph or Interview	
As requested by Salem Health or a member of the media, I consent to and at taken.	uthorize photographs or videotape recordings to be
I also consent to be interviewed by a representative of the media or Salem H	lealth for purposes of publication.
I further authorize and consent to the use of the still or video images by the hospital or media Web sites, or broadcast productions.	media and/or Salem Health in print publications,
Applicant's printed name: Applicant	's signature:
Date:	
Printed Name of Parent/Guardian (if student is under 18)	elationship

**Date** 

# Confidentiality & Social Media Volunteer Services

It is the responsibility of all student volunteers at Salem Health to preserve and protect confidential patient, employee and business information. I understand and acknowledge that I will respect and maintain the confidentiality of all discussions, deliberations, patient care records and any other information connected with individual patient care.

I will not post or share information or photos about patients, discussions, activities, online in any form (including but not limited to: email, websites, message boards, blogs, or social networking websites and apps). It is my responsibility to protect patient confidentiality as a student volunteer.

I acknowledge that I have read and understand the foregoing information and that my signature below signifies my agreement to comply with the above terms.

In the event of a breach or threatened breach of this Social Media/ Confidentiality Agreement, I acknowledge that Volunteer Services Department may, as applicable and as it deems appropriate, pursue disciplinary action up to and including early dismissal from the Student Volunteer Program.

I will not post before, DURING, or after my shift any photos or statements that contain any (or potential) patient information or patients.

Printed Name:
Signature:
Parent/Guardian Signature:
(If participant is under 18 years old)
Date:

### Volunteer Services Tuberculosis (TB) History and Screening Form Salem Health Employee Health Department

Name:	DOE	s:	ID #:O	N FILE
Completion of this form is the screening method for Tube	rculosis	(TB) for we	orkers with a previous h	istory of positive TB
tests. If you have any questions, or to report any change i	in sympt	oms (see li	st below) please contac	t Occupational
Medicine at (503) 814-5352.				
History	YES	NO	Comments	;
Have you ever had an adverse reaction to a TB skin test?				
Were you born outside the United States?				
Have you spent more than 1 month in a country with a				
high TB rate? (i.e., any country other than the US, Austr	alia, Car	ada, New 2	Zealand, and western or	northern Europe)
Current or planned immunosuppression such as organ				
transplant recipient, HIV infection, chronic steroids, or o	ther im	munosupp	ressive medication?	
Have you ever had a positive TB skin test?				
Have you ever had the BCG vaccine? (given outside the US)				
Have you been in close contact with someone who has				
active TB since your last TB test?				
Have you had Quantiferon Gold blood test?				
(if yes was it positive?)				
Have you had previous treatment for active or				
latent TB? Date(s) of treatment:				
Have you had a chest x-ray for latent TB?				
Date of last x-ray:				
Do you have any of the following symptoms:	YES	NO	Comments	;
Coughing lasting greater than 3 weeks duration				
Weakness or fatigue				
Unexplained weight loss or loss of appetite				
Night sweats				
Fever and /or chills				
Coughing up blood (hemoptysis)				
Chest Pain				
Other:				
Signature:			_ Date:	
Parent/Guardian Signature (if under 18)			Date	
ratent/Guardian signature (ii under 10].			Date	
I hereby certify that the medical history recorded herein i	is true ar	nd complet	te to the best of my kno	wledge. I further
understand that any false statement, misrepresentation,	or omis:	sion of pert	tinent data would be suf	ficient cause for
immediate discharge. I agree to notify my supervisor or (	_			
status affecting my ability to perform my job safely or pos	ing a th	reat to pat	ients or other employee	.s.
Clinical use only:				
•				
Name of clinician reviewing:				
Reason for review: New Employee/ Volunteer	TB Ex	posure	Annual Review	Previous Positive
Findings: Normal findings no action needed Ab	normal fi	ndines activ	on needed:	
	N0000000''	-		
Signature of clinician reviewing:		1	Date:	(v 8/27/2019)

### Reference 1 Volunteer Services

Applicant Name:

SALEM HEALTH STUDENT VOLUNTEER RECOMMENDATION FORM				
At Salem Health, we are committed to improving the health and well-being of the communities we serve. To help us meet our mission, we bring on service-oriented volunteers who want to provide support to the community. We look for individuals to join our student volunteer program who represent our commitment to excellent service, who are team players, and who are friendly and outgoing.				
To help us determine if the applicant named above would be a good asset to our volunteer workforce, please answer the following questions. Use the back of this page, if needed.				
- How do you know this student applicant?				
- Why would this student be an excellent volunteer, b	ased on our organizational values (below)?			
- Knowing about the qualifications for our student volunteers, would you recommend this applicant to our program and why?				
- How would you rate this student on the following variety Service Excellent Av Ethics Excellent Av Responsibility Excellent Av Problem Solving Excellent Av Teamwork Excellent Av Excellent Av Excellent Av Excellent Solving Excellent Av Excellent Av Excellent Excellent Av Excellent Exce	erage         Poor           erage         Poor           erage         Poor           erage         Poor           erage         Poor			
Reference Name	Date			
Signature				
Email	Phone			

### Reference 2 Volunteer Services

SALEM HEALTH STUDENT VOLUNTEER RECOMMENDATION FORM					
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- How do you know this student applicant?					
- Why would this student be an excellent volunteer, based on our organizational values?					
- Knowing about the qualifications for our student volunteers, would you recommend this applicant to our program and why?					
<ul> <li>How would you rate this student on the following values         Service</li></ul>	e Poor e Poor e Poor e Poor e Poor				
Reference Name	Date				
Signature					
Email	Phone				

Applicant Name: