From Epic Incident Commander, Shea Corum

We continue to be thrilled with the performance of our end users on the new version. We did not receive many calls over the night shift, so we were able to spend time resolving open issues.

Updates on outstanding issues

- Some allergies have not coming through from Epic to Computrition. We are working to resolve this issue.

- **Chart Review** (affects everyone: inpatient, ambulatory, Salem Clinic)

  We identified an upgrade to chart review that did not make it at go-live. We will be adding this change today beginning at noon.

  We just wanted to give you a heads up that next time you log in, the encounter reports in chart review will look different (like it looks in the training materials).

- Update on the medication cancelations –providers can "done" the canceled prescription notices in their inbasket to remove them from inbasket. We are continuing to discuss the long term solution for this issue.

- Infusion and Woundcare flowsheets issue– we have fixed the charting issue, though we are following up with end users who are still reporting missing historical information. We are exploring the possibility of a workaround for the reporting side.

- Reminder around lab orders: we are restoring the default answers to questions that help speed up the process of lab orders being released. **However,** we also need to remind users to verify that there aren't any outstanding tasks to be completed. Lab orders cannot be released until these tasks are complete.

Technical Command Center

As I mentioned yesterday, we have a second command center devoted to our Citrix (connectivity) issues.

They reported out this morning and continued focus on issues reported by Salem Clinic has been the priority of the day.

The next report out will be at 4:00 p.m. today.

Command center line: 503-516-4357, option 1